

CISCO CLOUD COMMUNICATIONS

Collaborate safely from anywhere, improve employee engagement, reduce costs and respond fast to demands

The hosted IP voice and UC service for 1,000+ employee organisations that need high levels of performance and service guarantees

What is it?

For larger organisations, our hosted IP voice and UC service offers the reliability of Cisco Cloud Communications technology and hosting across two resilient UK data centres. Cisco Cloud Communications is delivered as part of an IPVPN solution and gives you the choice of IP telephony via IP desk phones or soft clients as well as an impressive range of call management features.

What makes it so good?

Significant savings

As you move away from traditional phone lines to VoIP or UC tools, you'll quickly notice the difference in your monthly licence costs. You'll also make it easier for teams spread across the country to collaborate – saving the cost and carbon footprint associated with travelling to and from meetings.

Enhanced collaboration

Voice, video, mobility, messaging, conferencing and customer care are all covered by the Cisco Cloud Communications platform. So your people can spend less time opening and closing apps and more time with customers and colleagues.

Cloud-based UC manager

Our self-service portal gives you access to the data you need to support decision-making within your organisation. You also get 24/7/365 service availability and a range of different service desk support options.

Feature flexibility

We work with you to select the features you need and find your best fit. Pick and choose what your users require to do their jobs well, like the option to add Microsoft Teams integration. And flex your number of users per month depending on your plan and who needs what

What are the key benefits?

For you:



A platform to enable flexible working and improve your employee experience



Lower total cost of ownership from reduced licence bills and call controls



Cisco's impressive track record for service availability and security

For your users:



A tool that enables people to work in the office, at home or on the road



Advanced, intuitive call management and easy ways to stay in touch with the team



Presence and instant messaging features that save time on the job



Why work with us?



You need a cloud partner that gets things done

£13 billion invested in our network, 99.85% service availability and a team of specialist engineers working around the clock.



You're looking for cloud technology you can trust

Fast delivery, easy integration, automatic updates and transparent pricing.



You want a service that feels like yours

Access-agnostic cloud migration tailored to you, at your pace, with flexible contracts to scale up or down and end-to-end managed service.

WANT TO TALK?

Get in touch on 0800 073 1741 or visit virginmediabusiness.co.uk

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