



BUSINESS

DIRECT ROUTING

Increase employee productivity, reduce legacy management and gain more flexibility

We all know how important workforce agility and flexibility are to organisational resilience. People now need to be able to make and receive high-quality calls from anywhere to stay productive. And that's one of the reasons why so many organisations have adopted Microsoft Teams. Yet there are many that remain limited by legacy comms infrastructure.

- Still using on-prem PBX or paying for more fixed line minutes than needed?
- Still carrying large support costs for PBX voice services?
- Still paying for multiple conferencing solutions?
- Still not fully transitioned to a cloud-first communications?

If the answer's **'Yes'** to any of these questions, we can help. **Virgin Media Business Direct Routing** will enable you to improve productivity by easily transferring inbound and outbound calls between Microsoft Teams and any fixed or mobile devices.

Still not prepared to address the Openreach analogue network switch-off?



Flexible, accessible and cost-effective



Peace of mind with enterprise-grade voice service and support



Reduction of legacy equipment management



Can help employees become more productive with existing tools



Virgin Media Business Direct Routing features

Our Direct Routing solution for Microsoft Teams allows you to connect to the outside world (PSTN) using Virgin Media Business' reliable and secure network. So you can extend your Microsoft Teams experience to include inbound and outbound calls between Teams and fixed or mobile calling devices.

Hosting and connectivity	Public internet based direct routing
Service and deployment overview	<ul style="list-style-type: none">• A flexible, accessible and cost-effective alternative to Microsoft Calling Plans and other direct routing provider solutions.• 24x7 customer service support from expert technicians.• Migrate users off legacy phone systems.• Choose between self serve, standard and tailored deployment options giving you the flexibility to set it up for yourself, or we can provide a little more assistance to get you started.
Impact	<ul style="list-style-type: none">• Get more from your investment in Microsoft Teams by turning it into a dedicated phone system complete with access to the PSTN, local and international calling, and with an option to have new numbers or bring your existing numbers.• Enable calls within Microsoft Teams using SIP technology to route them into the PSTN network.
Commercial options	Per user/per month

Why work with us?



You need to get the most from your digital workplace

We have a strong team to support you and can offer additional Microsoft services and licences to meet your needs.



You need a cloud partner that gets things done

£13 billion invested in our network, 99.85% service availability and a team of specialist engineers working around the clock.



You're looking for cloud technology you can trust

Fast delivery, easy integration, automatic updates and with clear and transparent pricing.



You want a service that feels like yours


A cloud migration tailored to your needs, at your pace with flexible contracts and a range of support options.

WANT TO TALK?

Get in touch on 0800 073 1741 or visit virginmediabusiness.co.uk

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